







What makes SYMBITS BDR a “Solution?”

When you buy one of SYMBITS BDRs you’re not buying just an appliance that will be installed next to the servers and will back them up, or software that will run on a machine, or an online subscription that will allow data to be stored somewhere on the internet; you are buying an actual **Solution that will Protect and Secure ALL Data and Systems Functionalities.**

-  **Support, Monitoring, Maintenance and Management.** 24/7/365 Monitoring of the BDR device, all hardware, software and functions are constantly monitored by a system that raises alerts based on parameters set by our team of engineers, same engineers will proactively work on the BDRs on a daily schedule to guarantee a smooth and flawless operation and at the same time will respond to any alerts within minutes of occurrence. Updates and Upgrades to ALL software running on the BDR will be managed by SYMBITS; these updates will be analyzed, downloaded and installed to the device without any interference with the backup process. Backups and their schedule are included on the monitoring and are rated as “high importance”, their alerts will be escalated automatically to the on duty engineers with the highest priority and will be resolved as soon as possible.
-  **Business Continuity System.** The software that runs and controls every functionality of the Solution. From here, our engineers will setup and configure servers to be protected, offsite transfer of data, and virtual environment for Business Continuity. Restores as well as servers virtualizations will be performed from this console. This software will provide the interface for a number of applications that, working together, became the infrastructure of the SYMBITS BDR Solution.
-  **Hardware and Software.** (Hardware Specs will vary per model) State of the arts hardware and software combination capable of FULLY protecting up to 10 servers and 2TB of information. Multiple processors and redundant memory and hard drive make these units nearly indestructible. Windows 2003 R2 is loaded as the Operating System and ShadowProtect from StorageCraft runs the backup engine.
-  **Offsite Storage.** Offsite storage is a highly recommended option. With this, backup images will be sent to online storage facilities (Two locations East and West coasts, ALL Data will be kept on both) on a daily schedule ensuring that Disaster Recovery and Business Continuity will be accomplished even after a complete loss of the BDR unit. No long restores over the internet will be required, SYMBITS will overnight a similar unit with the latest data to the location where operation will resume after a disaster. SYMBITS engineers will complete the process and systems will go online.